



**Munich, Germany  
2012**



## SILVER PACKAGE OKTOBERFEST TOUR 2012

**MISSION:** To provide an adult weekend tournament getaway like no other ! Cultural and competitive memories combined with the World Famous Oktoberfest and sightseeing in the Bavarian metropolis of Munich, Germany.

**WHEN:** Land package dates: Sunday, September 30/2102 until Thursday, October 4/2012.

**WHERE:** Munich, Germany

**WHO:** Silver package is geared toward oldtimer hockey players and companions.

**WHAT HOCKEY:** Minimum 3 games guaranteed.

**FREE SPOTS:** All Group leaders receive 1 FREE land package with a minimum 15 travelers in your group. (Free spot in double occupancy)

### LAND PACKAGE INCLUSIONS FOR ALL TEAMS:

- Ground transportation with coach for group events as per itinerary. If flying as a group, we will also include airport transfers.
- 4 nights accommodation in downtown **Motel One-Munich South.**
- Breakfast daily in hotel.
- Welcome Reception at Hard Rock Café-Munich (Sunday, September 30/2012)
  - Prosecco/Champagne on arrival
  - 2 beer/wine vouchers per person
  - Set menu dinner
- Oktoberfest Party and Dinner at Wiesnzelt am Stiglmaierplatz (Tuesday, October 2/2012)
  - 16 Euro food voucher
  - Confirmed seat reservations
  - Tickets to After Party (Nightclub at same venue)
- Oktoberfest Party and Dinner at Oktoberfest Tent (Monday, October 1st or Wednesday, October 3rd "TBA").
  - 2 "Mass" beers (1 litre each)
  - Voucher for roast chicken dinner
  - Confirmed seat reservations

- Lunch buffet at tournament (Wednesday, October 3/2012)
- All tournament fees and associated hockey costs.
- Hockey trainer on site to help with equipment, skate sharpening etc.
- Local German speaking coordinators.

*The Hanlon Tour Company reserves the right to substitute inclusions based on availability.*

### WHAT IS NOT INCLUDED:

- Spending money and hotel incidentals
- Meals not listed above.
- Team Uniforms.
- Flights and extra baggage charges (hockey equipment etc.)
- Travel Insurance. Ask us for a quote.

### PLAYER LAND PACKAGE PRICING:

\$1299.00 CDN plus GST/HST per person in double occupancy including all other taxes and gratuities.

### COMPANION PRICING:

\$1149.00 CDN plus GST/HST per person in double occupancy including all other taxes and gratuities.

### PAYMENT PLAN:

**On booking:** \$300.00 non-refundable deposit per person.

**June 15<sup>th</sup>/2012:** \$500.00 payment per person is due.

**August 15<sup>th</sup>/2012:** Remaining balance is due.



### WHAT DO WE DO NOW IF WE ARE INTERESTED?

You can express interest in the trip, with no financial obligation, by emailing The Hanlon Tour Company at [admin@thehanloncompany.com](mailto:admin@thehanloncompany.com)





## GOLD PACKAGE OKTOBERFEST TOUR 2012

**MISSION:** To provide an adult weekend getaway like no other for your best clients or employees! Cultural memories and team bonding combined with the World Famous Oktoberfest and sightseeing in the Bavarian metropolis of Munich, Germany.

**WHEN:** Land package dates: Sunday, September 30/2102 until Thursday, October 4/2012.

**WHERE:** Munich, Germany

**WHO:** Gold package is geared toward corporate incentive.

**FREE SPOTS:** All Group leaders receive 1 FREE land package with a minimum 15 travelers in your group. (Free spot in double occupancy)

### LAND PACKAGE INCLUSIONS FOR ALL TEAMS:

- Ground transportation with coach for group events as per itinerary. Airport transfers.
- 4 nights accommodation in **Novotel Munich City**.
- Breakfast daily in hotel.
- Welcome Reception at Hard Rock Café-Munich (Sunday, September 30/2012)
  - Prosecco/Champagne on arrival
  - 2 beer/wine vouchers per person
  - Set menu dinner
- Oktoberfest Party and Dinner at Wiesnzelt am Stiglmaierplatz (Tuesday, October 2/2012)
  - “VIP” Business Package
  - Private Hostess
  - Dinner with appetizer, entrée, dessert and 2 litres beer
  - Tickets to After Party (Nightclub at same venue)
  - Heart shaped gingerbread with company logo
- Oktoberfest Party and Dinner at Oktoberfest Tent (Monday, October 1st or Wednesday, October 3rd).
  - 2 “Mass” beers (1 litre each)
  - Voucher for roast chicken dinner
  - Confirmed seat reservations

- Half-day excursion including lunch.
- City tour of Munich.
- Local German speaking coordinators.
- Travel package on arrival including typical German items for clients, employees etc...

*The Hanlon Tour Company reserves the right to substitute inclusions based on availability.*

### WHAT IS NOT INCLUDED:

- Spending money and hotel incidentals
- Meals not listed above.
- Flights and extra baggage charges
- Travel Insurance. Ask us for a quote.

### LAND PACKAGE PRICING:

\$2099.00 CDN plus GST/HST per person in double occupancy including all other taxes and gratuities.

### PAYMENT PLAN:

**On booking:** \$300.00 non-refundable deposit per person.

**June 15<sup>th</sup>/2012:** \$500.00 payment per person is due.

**August 15<sup>th</sup>/2012:** Remaining balance is due.



### WHAT DO WE DO NOW IF WE ARE INTERESTED?

You can express interest in the trip, with no financial obligation, by emailing The Hanlon Tour Company at [admin@thehanloncompany.com](mailto:admin@thehanloncompany.com)



## 2012 OKTOBERFEST TOUR FAQ

### LAND PACKAGE AND FLIGHTS:

#### **Can we book our own flights or use Air Miles?**

Yes to both questions. THTC is a full service travel agency so we can book flights for you but it is not mandatory.

#### **Can we extend our visit and travel to other countries?**

Yes. See above. Participants must book the Silver or Gold 4-day land package but are free to travel early to Europe or stay longer after the 4 days.

#### **What is the difference between group flights and individual tickets?**

With most airlines, you need a minimum of 15 people to book group flights. Group contracts usually don't offer better pricing than individual tickets but rather better conditions. With group contracts, you only need to provide names 60 days prior to departure and you don't need to pay in full at the time of booking; two distinct advantages when dealing with groups. If a group contract interests you, please contact us at

[admin@thehanloncompany.com](mailto:admin@thehanloncompany.com)

#### **What quality are the hotel rooms?**

Motel One Munich South in the Silver package is a mid level Hotel. Similar quality as some large chain hotels in North America like Holiday Inn, Ramada, Best Western etc.

<http://www.motel-one.com/de/hotels/hotels-muenchen/hotel-muenchen-city-sued.html>

Motel One Munich South is located in the area of "Giesing" in Munich South.

Approximate distances to hotel Munich One:

- Streetcar (Tegernseer Landstraße) 300m,
- Subway stop Wettersteinplatz 400m
- Subway stop Silberhornstraße 750m
- Munich Main walking district (Marienplatz) 4km
- Munich Main Train Station 5 km
- Munich Airport 38 km
- Germering Polarium (Tournament arena) 21km

Novotel Munich City, in the Gold Package, is a modern upscale 4-star hotel located in the heart of the Bavarian state capital, just minutes from the Deutsches Museum, the Gasteig cultural center and Marienplatz. This hotel is equipped with an indoor swimming pool, sauna and is within walking distance of most major attractions.

Approximate distances to Novotel Munich City:

- Rosenheimer Platz Subway Station 300 m.
- Munich Walking District (Marienplatz) 2 km.
- Munich Main Train Station 3.5 km
- Munich Airport 37 km.

#### **What size are the rooms?**

In general, the rooms are smaller than a typical N.A. hotel room.

#### **Do they have air conditioning?**

Yes.....however, in certain hotels in Mainland Europe, the AC is not up to N.A. standards.

#### **How many people can stay in a room?**

All rooms are double occupancy. Double rooms usually have 2 twin beds. Single supplement on request only.

#### **What types of buses do we use?**

Full service coach bus with washroom, T.V., VCR or DVD etc.

#### **Do we have the use of the bus the whole day?**

No. Bus service will be indicated in our final itinerary. Please see our sample itinerary.

#### **How do we get around on our own?**

Street car, subway or taxi. All of these options are relatively inexpensive. Please see our "Approximate distances to hotel" and our sample itinerary.



### HOCKEY:

**What divisions/age groups will you have?**

One division with 4-5 teams.

**How many games?**

3-game guarantee. Format to be decided.

**Is this is a competitive tournament or a fun, social tournament?**

Naturally, teams will still want to win but the focus is as a fun, social event with the built in atmosphere of Oktoberfest as a backdrop.

**Can individual players sign up?**

Yes, we will assign you to a team.

### MONEY:

**Can we use credit cards while in Munich?**

YES...normally all major cards are accepted.

**Can we use our bank card?**

YES...but you have to find an affiliate bank (within the "PLUS" system or "EURO CARD" system). This is the easiest way to deal with the different currencies.

**Should I bring traveller's cheques?**

Some people feel more comfortable with traveller's cheques (In Euros is easiest) but with the ease of use of bank cards, they are not necessary.



### INSURANCE:

**What travel insurance is included?**

There is **no** travel insurance included in your 4-day package.

Travellers should check what other coverage they have through work or other private companies and then decide if they would like to purchase RBC travel insurance through THTC or waive this option.

**Are players covered during hockey games if they purchase RBC Travel Insurance?**

RBC Medical coverage does include amateur sports coverage but individuals should read their policy to clarify all the exclusions and to make certain they have adequate coverage.

### TRAVEL DOCUMENTS:

**Do I only need a passport?**

Currently for North American passport holders travelling to Germany only a passport is required, but we do suggest that every individual look into their own personal situation (landed immigrant etc.) with their respective embassy/consulate prior to travelling.

### SIGHTSEEING:

**What are some possible add-ons?**

- Munich City Tour
- Dachau Concentration Camp
- Bayern Munich Soccer Game
- Tour to the Alps south of Munich

Please ask THTC for any add-on details and pricing.



## PROPOSED ITINERARY (based on Silver Package)

DATE & TIME	EVENT	LOCATION
<b>Sat-Sept 29-12</b> Varied times	North American teams depart Canada/USA for Munich.	North American Airport
<b>Sun-Sept 30-12</b> <i>Night 1 of 4</i>  Varied times  6:30 PM  7:00 PM  Varied times	All teams arrive in Munich. North American & European.  Arrive at hotel/Check in and register.  Bus departs for downtown Munich.  Welcome Reception  Return to hotel on your own with train or taxi.	Munich Airport  Motel One-Munich South  Downtown Munich  Hard Rock Café Munich  Motel One-Munich South
<b>Mon-Oct 1-12</b> <i>Night 2 of 4</i> 7:00-9:00 AM      5:00 p.m	Breakfast in hotel  Free morning on your own  Busses depart for Oktoberfest  Set reservation and Party at Oktoberfest Tent  Free night on your own with train or taxi.	Motel One-Munich South  Downtown Munich  Downtown Munich  Oktoberfest Grounds  Motel One-Munich South
<b>Tues-Oct 2-12</b> <i>Night 3 of 4</i> 7:00-9:00 AM   Varied times	<b>Day 1 of Tournament</b>  Breakfast in hotel  Busses depart for games	Motel One-Munich South  Germering Polarium



DATE & TIME	EVENT	LOCATION
<b>Tues-Oct 2-12</b> Varied times  6:30 PM  7:00 PM   Varied times	Game 1 of Oldtimers @ Oktoberfest  Busses depart for Oktoberfest  Oktoberfest Dinner & Party After Party continues.....  Return to hotel on your own	Germering Polarium  Downtown Munich  Das Wiesenzelt am Stiglmaierplatz   Motel One-Munich South
<b>Wed-Oct 3-12</b> Night 4 of 4 7:00-9:00 AM  Varied times  Varied times  Varied times  Varied times  4:00 PM  5:00 PM   Varied times	Breakfast in hotel  Game 2 of Oldtimers @ Oktoberfest  Buffet Lunch for all players  Game 3 of Oldtimers @ Oktoberfest  Busses return to hotel  Busses depart for Oktoberfest  Visit Oktoberfest on your own  After Party continues.....  Return to hotel on your own with train or taxi	Motel One-Munich South  Germering Polarium  Suttner Stubn (Rest. in arena)  Germering Polarium  Motel One-Munich South  Downtown Munich  Oktoberfest grounds   Motel One-Munich South
<b>Thurs-Oct 4-12</b> 7:00-9:00 AM   Varied times	Breakfast in hotel  Check out of hotel  All teams depart Munich	Motel One-Munich South  Motel One-Munich South  Munich Airport



## THE HANLON TOUR COMPANY (THTC) TERMS AND CONDITIONS

The purchase of these travel services constitutes a contractual agreement. In making any reservation through THTC you accept and agree to be bound by these conditions. Therefore, please make sure you have read and clearly understand these terms and conditions before making your reservation.

**PAYMENT**—\$300.00 non-refundable deposit due upon acceptance of travel package with air. The final balance is due 60 days before departure. \$150.00 non-refundable deposit due upon acceptance of “land only” travel package. The final balance is due 30 days before departure.

**PAYMENT BY CREDIT CARD**—We do not accept credit cards for group travel.

**FINAL BALANCE**—Failure to pay your group’s final balance on time renders the tour liable to cancellation by Team Tours International.

**CANCELLATION**—The following charges will apply in the event of any cancellation:  
(Please see specific cancellation policy for Oktoberfest Tour)

***For Packages with air:***

- 60 days or more prior to departure date: Non-refundable Deposit
- 30 to 59 days prior to departure date: 65% of total package cost including taxes and service charges, per person
- 30 days or less prior to departure date: 100% of total package cost, including taxes and service charges, per person

***For Land Only Packages:***

- 30 days or more prior to departure date: Non-refundable Deposit
- 15 to 30 days prior to departure date: 50% of total package per person
- Less than 15 days prior to departure date : 100% of total package per person

**SUPPLEMENTAL CHARGES**—Individuals are responsible for ALL charges not included in your THTC travel package. These include, but are not limited to, hotel incidentals for mini-bar, movies, telephone, gas for rental vehicles or any other charge not outlined in your tour package.

**FUEL SURCHARGES**—Individuals are responsible for any fuel surcharges charged by the airline. Individuals will pay the applicable airline taxes owing at the time of ticket issuance (this can vary from the group price quoted at booking).

**ROOM ALLOCATION**—Hoteliers are solely responsible for room allocation, in accordance with the category reserved by consumers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them. Special requests concerning room amenities and location can be transmitted to the hotelier. These requests do not constitute on any account a confirmation.





**CONNECTING FLIGHTS**—Whenever customers book connecting flights, they must allow sufficient time to make the connection. No control can be exercised over airline carriers to guarantee flight schedules, which may be altered or affected by various circumstances. All connecting flight reservations are made at the risk of the customer, who hereby agrees to assume the cost of any loss in the event of a change to the original flight schedule. THTC cannot be held liable for damages or additional fees incurred by customers owing to a missed flight connection, whatever the reason.

*Liability:* The provisions of the Warsaw Convention, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of carrier liability. At all other times, baggage is transported at the risk of consumers.

*Airport check-in:* It is mandatory that customers arrive at the airport check-in counter at least two (2) hours prior to departure, failing which their reservation may be **cancelled** and their seats may be assigned to other customers, with no right of recourse.

**DEVIATIONS**—Supplements are payable for individuals wishing to vary or modify their tour dates from those of the main group. The airlines' deviations fees vary depending on the number and extent of the deviations. Total number of deviations is strictly limited.

**CUSTOMER CHANGES**—Absolutely **no** changes will be made **after** the final balance (full payment) has been received unless otherwise allowed by supplier, paid for by customer and there is a reasonable amount of time to implement the change.

**CHANGES TO TRAVEL SERVICES**—If confirmed goods or services are no longer available prior to the departure date or subsequent to arrival at destination, THTC reserves the right to substitute them for comparable goods or services, or to cancel them in the case of default. If the substituted goods or services are of lesser value, the liability of THTC shall be limited to the sole difference in cost. If the substituted goods or services are of greater value, the customer will be required to disburse an amount equal to the difference between the original prices and the substituted goods or services. The customer will be entitled to refuse such substitutions, in such a case, and in the event of a cancellation, liability of THTC shall be limited to the reimbursement of the price of goods or services paid by the customer.

**SPORTS AND ACTIVITIES**—THTC cannot be held responsible for any accident or mishap occurring at the destination during the practice of any sport and/or activity in which the customers participate of their own free will and initiative. Please see "Travel Insurance".

**RESPONSIBILITY**—THTC. Takes great pride in its selection of vendors. However, THTC and its' employees function as an intermediary and/or agent for independent contractors who provide air and ground transportation, hotel accommodation, leisure activities and other services offered as part of the THTC travel packages. THTC. Shall also have the right to use agents to assist and provide the services ordered by the Customer.

THTC nor any of its intermediaries, are agents for transportation carriers, hotels or providers of the services offered as part of the THTC travel packages and at all times. Consequently, THTC such shall not be held responsible or liable for any losses or breaches of contract or any omissions or careless actions by the suppliers that may result in any damage, loss, injury, delay or irregularity.



By acceptance hereof, individual or team members acknowledge that THTC and its' employees shall not be liable for injury, damage, loss, accident, delay, irregularity or expense incurred by participants due to act or default of any independent contractor(s) or supplier(s). Customer voluntarily assumes all risks and is advised to obtain insurance, other than the insurance provided, if so needed.

The Customer agrees to indemnify THTC, its officers, employees and servants from liability for any injury, loss or damage arising in the course of transportation or any other ancillary services provided by THTC pursuant to the sale made by THTC hereunder or arising from the failure of THTC to provide transportation or services.

Further, THTC accepts no responsibility for any sickness, pilferage, labor disputes, machinery breakdowns, government restraints, weather conditions or any misadventure or casualty of any other cause beyond its' control.

**VALIDITY OF TICKETS**—Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

**TRAVEL INSURANCE**—THTC offers Travel Insurance to all THTC travelers as a measure of added consumer protection. If customers decide to decline coverage, they should purchase travel insurance elsewhere or confirm any other personal coverage they might have before departure. For information and details about the travel insurance plan best suited to their needs, consumers are advised to consult with their THTC travel coordinator.

**TRAVEL DOCUMENTS**—All travelers are responsible to bring a valid passport and any other required identification. It is the full responsibility and expense of customers to obtain all documents required by all relevant government authorities. Canadian citizens must show proof of citizenship (birth certificate or citizenship card) and official identity card with picture for destinations where passports or visas are not required. One (1) parent traveling with a child must obtain an affidavit signed by the other parent authorizing the child to travel. Customers must check with THTC to find out which documents are required, and then make certain that they have the documents in hand prior to departure. No refund or replacement will be given for lost or stolen travel documents, denied access to the country of origin or denied access by a carrier or any other relevant authority.

**COMMENTS AND COMPLAINTS**—At destination, customers must contact the THTC representative or the hotel director immediately to get his/her assistance and to remedy any problem without delay, whenever such a problem can be reasonably remedied. In the event that a problem cannot be solved or dealt with immediately, customers are requested to forward the specifics of the incident in writing to THTC within thirty (30) days or failing which no action will be taken.

**JURISDICTION**—This agreement is governed by the laws of the Province of Ontario and the laws of Canada, as applicable. You irrevocably submit to the exclusive jurisdiction of the Courts and legal system of that province and country.

All transportation sold under this agreement by the Agent or by its officers, employees, or servants shall be sold subject to the conditions of carriage of the carriers concerned applicable to the transportation.



# HANLON

THE HANLON TOUR COMPANY



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SPORTS TOURS

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*"Creative, Customized & Complete Tours"*

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